



## GREEN FEE TERMS & CONDITIONS

All green fees booked at the club by an individual shall be subject to the following policy:

### 1. PAYMENT POLICY

- 1.1 All green fee bookings must be paid in full at time of booking. This also includes member guest bookings.

### 2. CANCELLATION POLICY

Cancellations made 72 hours or more prior to the first tee time.

- 2.1 Full cancellation – Call club to re-arrange date or request a refund
- 2.2 Cancellation of a player(s) – Call club to arrange a player refund
- 2.3 Amending the date or time of a booking – Call club to confirm rate. The new date and time booked will be subject to the rate available on the new date and the initial payment can be used towards the balance

Cancellations or amendments made within 72 hours of the first tee time.

- 2.4 Full cancellation – Will forfeit their full payment
- 2.5 Cancellation of player(s) – Will forfeit the payment of the player(s) cancelling
- 2.6 Amending the date or time of a booking – Will forfeit their full payment

### 3. CANCELLATION DURING PLAY

- 3.1 If a golfer(s) chooses to play a 9-hole or 18-hole round of golf, then the weather worsens and the golfer(s) decides not to continue, no refund will be given
- 3.2 If the golfer(s) chooses to play 9-hole or 18-hole round of golf and in the event of any unforeseen circumstances, the golfer(s) decides not to continue, no refund will be given
- 3.3 If your round is disrupted due to thunder storms the club will temporarily suspend play until safe to resume. No refund will be given in these circumstances
- 3.4 If, during your round, the course becomes unplayable through severe weather, as deemed by the management you will be entitled to:



A 50% voucher off your next visit if you have completed 9 holes or a 100% voucher off your next visit if you have not completed 9 holes.

## 4. CANCELLATIONS MADE BY THE CLUB

- 4.1 If the course is closed on your day of play (as deemed by the management), no person may play on the course and all bookings are cancelled. It is up to the individual(s) concerned to re-book their tee time(s) or request a refund by emailing, calling or in person at the club within 72 hours from their original tee time. After 72 hours no refund will be given

## 5. COURSE ETIQUETTE

- 5.1 We politely request all golfers to repair their pitch marks and rake bunkers.
- 5.2 Where a dress code is in operation, the details of the dress code will be displayed on the club website and/or in the clubhouse. All players must abide by the dress code in operation. Players failing to adhere to the dress code will be asked to withdraw from the course or clubhouse until appropriately attired. No refunds will be given for failure to adhere to the dress code
- 5.3 Mobile phones should be switched to silent whilst on the course
- 5.4 Golf etiquette should be adhered to at all times on and off the course. Players will be advised if they are not adhering to reasonable behaviour. Continued failure to adhere to reasonable behaviour may result in players being asked to withdraw from the course or clubhouse. No refunds will be given for failure to adhere to reasonable standards of behaviour. The general manager their representatives (including but not limited to course marshals and golf professional staff) will be the sole arbiter in any decision on behaviour within the demise of the club.

## 6. GENERAL TERMS

- 6.1 Tee times are only bookable 7 days in advance (local variations may apply)
- 6.2 Where concession rates are applicable including senior and juniors, a valid ID must be provided on arrival
- 6.3 Buggies may not be driven by anyone under the age of 18 years
- 6.4 Players must be competent for the course they are playing (including both safety and pace of play). Failure to demonstrate suitable competency whilst on the course may result in a player being asked to pick up or withdraw from the course. No refund will be given
- 6.5 Twilight tee times are offered at a reduced rate due to the fact that a limited amount of time is available to play a round before the light deteriorates. As such, it is possible that you may



not complete all 18 holes during your round, and the later the tee time, the fewer holes you will be able to play

- 6.6 Routine course maintenance takes place throughout the year. Due to unforeseen climatic changes, we are unable to confirm when these works will be taking place. No refund will be given due to course maintenance activities

## 7. PAIRING POLICY

- 7.1 To ensure that there is a consistent speed of play, the club reserves the right to pair up golfers as required. If you do not wish to be paired up you will be required to pay for four players at the time of booking. There is a minimum of a two-ball playing policy

## 8. GOLF CAR/BUGGY HIRE

- 8.1 Only the booker may be in control of the golf car at any one time
- 8.2 The club does not accept liability for damage or personal injury to any passenger or other person whilst the golf car is in the care or control of the hirer(s)
- 8.3 The hirer(s) of the golf car shall be liable for any damage (including the golf car) or injury caused by negligent operation
- 8.4 The golf cars will only be used within the designated areas of the golf course
- 8.5 The golf car shall only be used to carry two persons and two bags maximum
- 8.6 Immediately on completion of the rental period of the golf car, it shall be returned to the collection point and the key handed back to golf reception/pro shop
- 8.7 Any damage or incident must be reported to an official at the club immediately
- 8.8 Failure to demonstrate suitable competency whilst operating the buggy may result in the buggy service being withdrawn from the hirer. No refunds will be given